

<b>Committee(s):</b> Police Performance and Resource Management Sub-Committee – For information	<b>Date:</b> 6 <sup>th</sup> February 2019
<b>Subject:</b> 3 <sup>rd</sup> Quarter Performance against measures set out in the Policing Plan 2018-21	<b>Public</b>
<b>Report of:</b> Commissioner of Police Pol 09-19	<b>For Information</b>
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### Summary

This report summarises performance against the measures in the Policing Plan 2018-21 for the period 1<sup>st</sup> October 2018 to 31<sup>st</sup> December 2018.

MEASURE	CURRENT ASSESSMENT	2 <sup>nd</sup> QUARTER 2018/19 ASSESSMENT	1 <sup>st</sup> QUARTER 2018/19 ASSESSMENT	4 <sup>th</sup> QUARTER 2017/18 ASSESSMENT	TREND
<b>Measure 1:</b> The number of crimes committed in the City	REQUIRES ACTION	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	↓
<b>Measure 2:</b> The capability and impact the Force is having against countering Terrorist Activity.	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	→
<b>Measure 3:</b> The capability and impact the Force is having against countering Cyber Attacks.	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	→
<b>Measure 4:</b> The capability and impact the Force is having against countering Fraud.	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	→
<b>Measure 5:</b> The capability and impact the Force is having in safeguarding and protecting Vulnerable People.	CLOSE MONITORING	SATISFACTORY	CLOSE MONITORING	CLOSE MONITORING	↓
<b>Measure 6:</b> The capability and impact the Force is having against countering Violent Crime.	REQUIRES ACTION	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	↓
<b>Measure 7:</b> The capability and impact the Force is having in policing City Roads.	SATISFACTORY	SATISFACTORY	CLOSE MONITORING	CLOSE MONITORING	→
<b>Measure 8:</b> The capability and impact the Force is having providing Protective Security to the City and responding to Public Order.	SATISFACTORY	SATISFACTORY	CLOSE MONITORING	CLOSE MONITORING	→
<b>Measure 9:</b> The capability and impact the Force is having against countering Acquisitive Crime.	REQUIRES ACTION	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	↓
<b>Measure 10:</b> The level of satisfaction of victims of crime with the service	DATA NOT AVAILABLE	DATA NOT AVAILABLE	REQUIRES ACTION	CLOSE MONITORING	→

provided by the city of London police.					
<b>Measure 11:</b> The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job.	<b>SATISFACTORY</b>	<b>REPORTED ANNUALLY</b>	<b>REPORTED ANNUALLY</b>	<b>REQUIRES ACTION</b>	<b>↑</b>

### **Recommendation**

It is recommended that your Sub Committee receives this report and notes its contents.

## **Main Report**

### **Background**

1. This report presents Force performance against the measures published in your Committee's Policing Plan 2018-21, reporting for the performance to the end of the 3<sup>rd</sup> quarter (31<sup>st</sup> December 2018), details concentrate on the months of October, November and December. All relevant performance information is contained within Appendix 'A'.
2. For the Force Performance Management Group (PMG), measures are graded around whether performance is 'satisfactory', requires 'close monitoring' or 'requires action'. As requested at the Performance Sub-Committee meeting in May 2017 the report to your Sub-Committee continues to reflect the grading reported at PMG and the summary table shows the trend from the previous quarter over a rolling 4 quarter period where available.

### **Current Position**

### **Overview of Force Performance**

3. A comparison with the same period in 2017-18 shows that:
  - The level of overall crime reported in the City has fallen by 7% in December, a reduction of 48 offences compared to November. However comparing the current financial year (1st April – 31st December 2018) to the same period in 2017 still shows an increase of 26% in volume of crime, this is also reflected in the rolling 12 months figure (1st January - 31st December 2018) when compared to 2017 there is a 24% increase. These increases are mainly being driven by some high volume categories such as public disorder, shoplifting, violence without injury and theft.
  - Violence with injury has seen a slight decrease of 9% (5 crimes); typically over the Christmas period the Force would expect to see increases here. This reflects the impact of the Christmas campaign and increased police presence on the streets maximising opportunities for early intervention in drunk and/or disorderly behaviour before it escalates to these levels. However this crime type remains 30% up on the figures reported for the same period last year with 367 crimes reported this year in comparison to 283 for 2017/18.

- Violence without injury saw a slight increase in December of 2% compared to November, although the year to date figures reflect a rise within this crime type of 43% with 401 crimes reported this year compared to 280 for the same period in 2017/18.
  - Overall there remains a trend in crime increasing since the previous year and from the previous quarter.
4. Vulnerability remains a Force priority and is monitored through the Force Vulnerability Dashboard. The Force continues to monitor and address the number of individuals coming to the City to attempt suicide, the figures for this are provided within Measure 5 of Appendix A which provides a complete breakdown of the Force vulnerability dashboard. The Force is working with partners to manage this.
  5. The Force has formed a dedicated Gold Group Chaired by a Detective Chief Supt. to tackle the current trend in rising crime within the City. The 2018 Christmas Campaign trialled the new Patrol Strategy. A Detective Inspector within Force who has completed a Masters' Degree at Cambridge University regarding crime patterns in the City, as part of this work identified day and night time 'Hot Spots' where large volumes of crime occur. Patrols were allocated to each of these identified hot spots for engagement with the public/businesses and early intervention with offenders or those causing Anti-Social behaviour.
  6. The same approach is being adopted for a permanent Patrol Strategy based on the strategy adopted over the Christmas period. All Directorates are deploying staff in uniform to patrol the hot spots engaging and intervening early to address criminality. A dedicated Chief Inspector (Silver) was assigned to the Patrol Strategy with a view to having consistent command and clear oversight. Uniformed Policing Directorate are soon to take over the Daily Management Meeting from the Intelligence and Information Directorate, allowing greater control over local tasking and where resources are deployed to reduce/combat crime. The Force will monitor the crime figures to ascertain if the change in tactics is successful, as stated for measure 1 December saw a reduction in 48 crimes compared to November but it is too early to say if the Patrol Strategy tactics are having an impact on crime figures.

### Performance against measures

7. There are 11 measures reflected within the Force Plan for 2018/19 reviewing overall crime, the Force Control Strategy priorities, victim satisfaction and public survey around the perception of police within the City. Reporting by exception, those that are anything other than satisfactory are detailed below with the main report containing additional analysis and information on how the Force is progressing in each area and is working to combat the rise in crime within the City:
8. **Measure 1** – Overall Crime remains flagged as Requires Action for the end of December reflecting the in-year rise of 26% overall. This represents a rise in 1089 crime for the year to date based on the same period in 2017/18.
9. The three areas with the greatest rise in volume are as follows:
  - All other Theft Offences: rise of 184 offences.
  - Shoplifting: rise of 166 offences.
  - Public Disorder: rise of 135 offences.

10. **Measure 5** – Vulnerability is reflected as Close Monitoring reflecting the in-year rise of rape and other sexual offences by 13%. While attempted suicides and stalking & harassment have decreased for December there was also a slight increase in Hate Crime and Domestic Abuse.
11. **Measure 6** – Violent Crime is marked as Requires Action to take into account the current annual rise in this crime type within Force. Currently for the year to date there is an increase of 225 crimes for the same period as last year, this represents an increase of 30%. The largest rise by volume is with violence without injury which has seen an increase of 121 crimes for the year to date.
12. **Measure 9** – Acquisitive Crime is assessed as Requires Action to reflect the in-year rise of crime of 652 offences with the same period as 2017/18. This represents a 29% increase in acquisitive crime. All other theft offences and shoplifting are the top two areas of increase in volume with theft from person the third area with the largest volume, showing a rise of 97 offences from the same period last year.
13. **Measure 10** – The Force has completed Q1 analysis and has been collating the sample populations for the survey work for the analysis of Q2 and Q3. GDPR has raised a number of limitations and potential legal issues for which the Force is seeking a position from the Information Commissioners Office; this work was being led by the National Police Chiefs' Council (NPCC). As a national position has not been forthcoming the Performance Information Unit (PIU) undertook last November to complete the application independently which is anticipated to be submitted to the City of London Corporation (CoL) Legal Team by the end of January 2019.
14. This is an extensive piece of work and unfortunately progress became challenging to maintain; as for some months now the vacancy factor in PIU has reached nearly 70%. The application once reviewed by the CoL legal team will allow the Force to undertake its Victims of Crime Satisfaction work lawfully; without the risk of reputational damage or litigation; particularly important in light of the Commissioner's portfolio. This will mean the Force is able to meet its year end statutory reporting obligations, and HMICFRS expectations. PIU are currently investigating whether the subsequent analytical work can be accelerated with support from the survey company. Once PIU have a timeframe an update will be provided to Committee as to when we can expect data for the remaining quarters of this financial year.

#### **Background Papers:**

- **Appendix 'A' Performance Summary**
- **Appendix 'B' Quarterly ASB Overview**

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